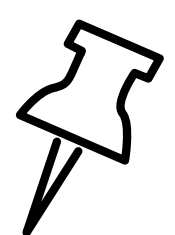


PRO Desktop 3.2

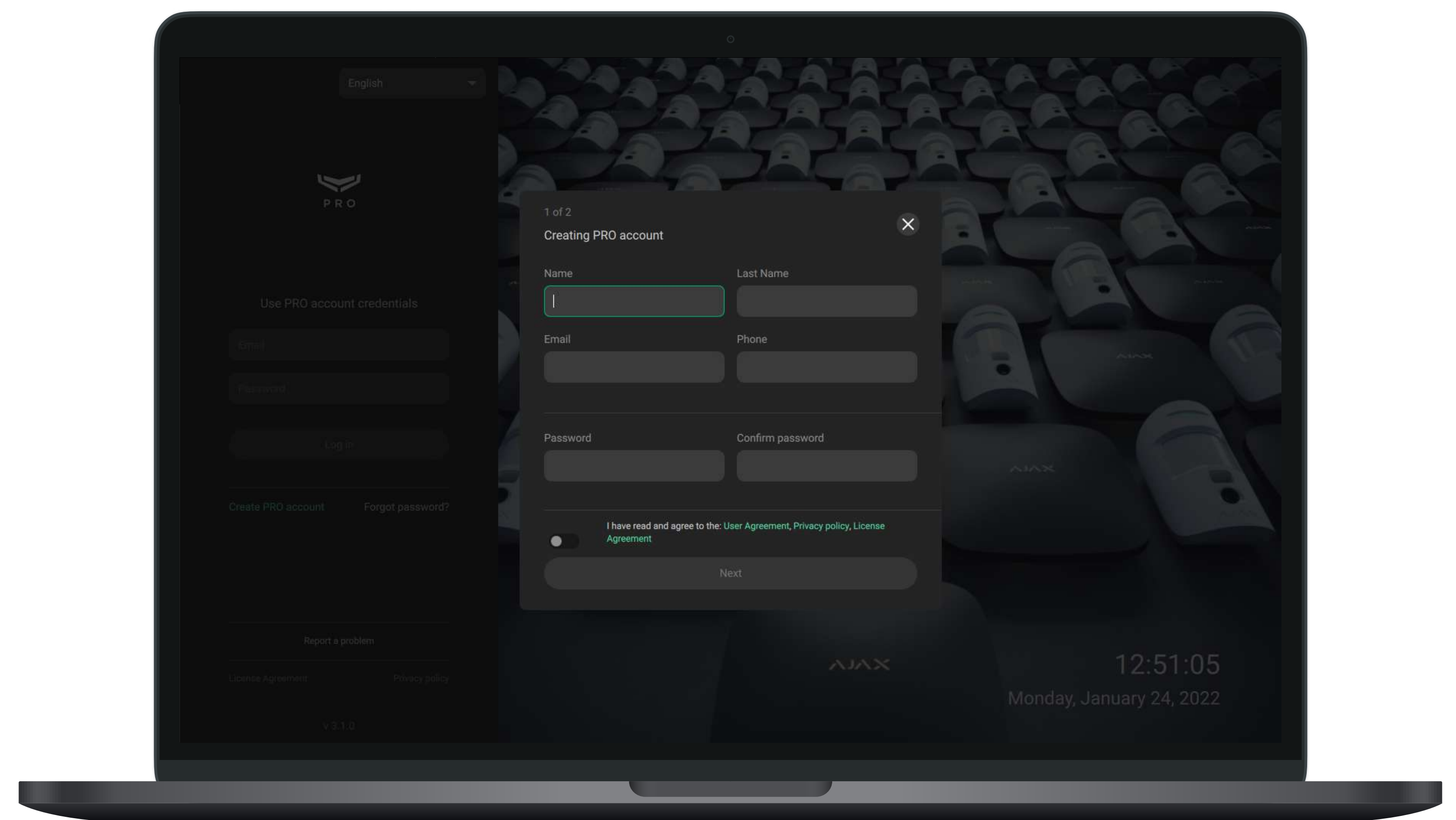
Integrated app for the installation and monitoring business



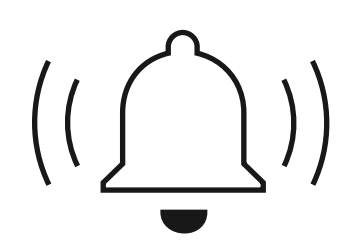
More on app possibilities
by QR code or at the link:



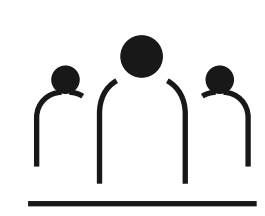
<https://ajax.systems/pro-desktop/>



Key features



Event and alarm monitoring



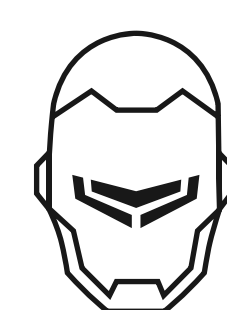
Unlimited number of connected
employees PRO accounts



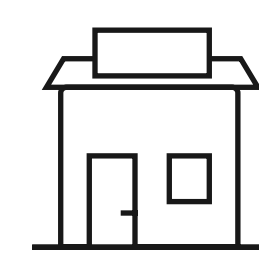
Built-in support for photo verification
and mobile panic button service



Ajax security systems remote
configuration and connection



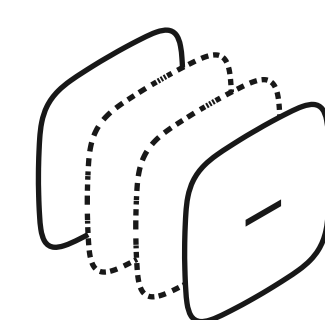
Administering Ajax security systems



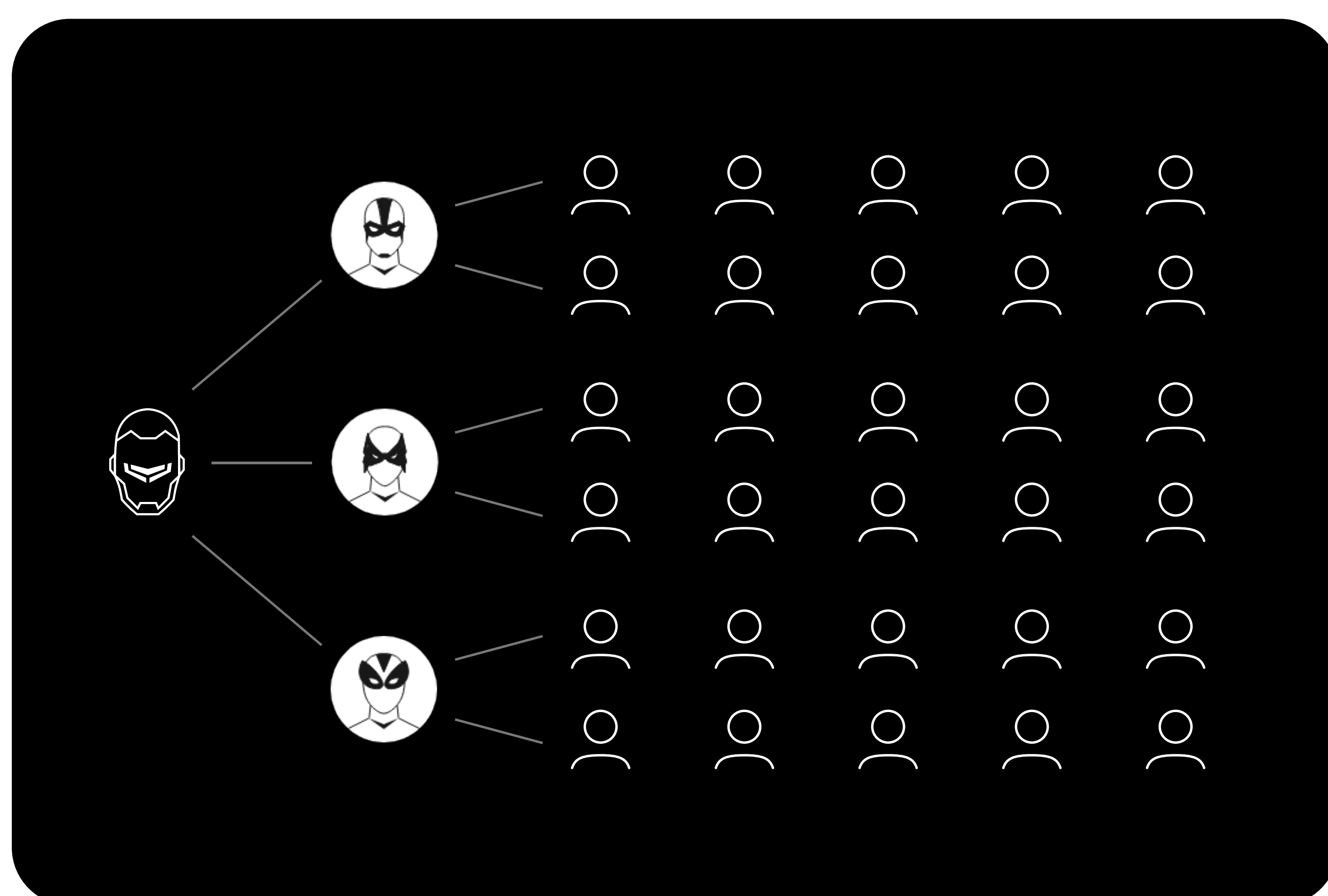
Unlimited number of connected hubs



Log of systems events and in-app
activities of employees



Instant synchronization of system
settings with Ajax apps



Staff accounts control

An unlimited number of employees can be assigned to a company account in PRO Desktop. The company owner can change each employee's role and access rights or disable access to company hubs for his account at any time.

Employees have access only to those program modules and the necessary information for their work with their roles. Each employee's operation is recorded in the app event log that can store data for up to 2 years.

Monitoring and administering NEW

PRO Desktop provides a range of **alarm monitoring** and **installation and maintenance** functions. The interface and set of available modules of the app adjust to the choice of services offered by the company.

The app also allows selecting both types of services at once. This is provided for companies that simultaneously install security systems and monitor their alarms. The owner of the company can change the set of services provided at any time.

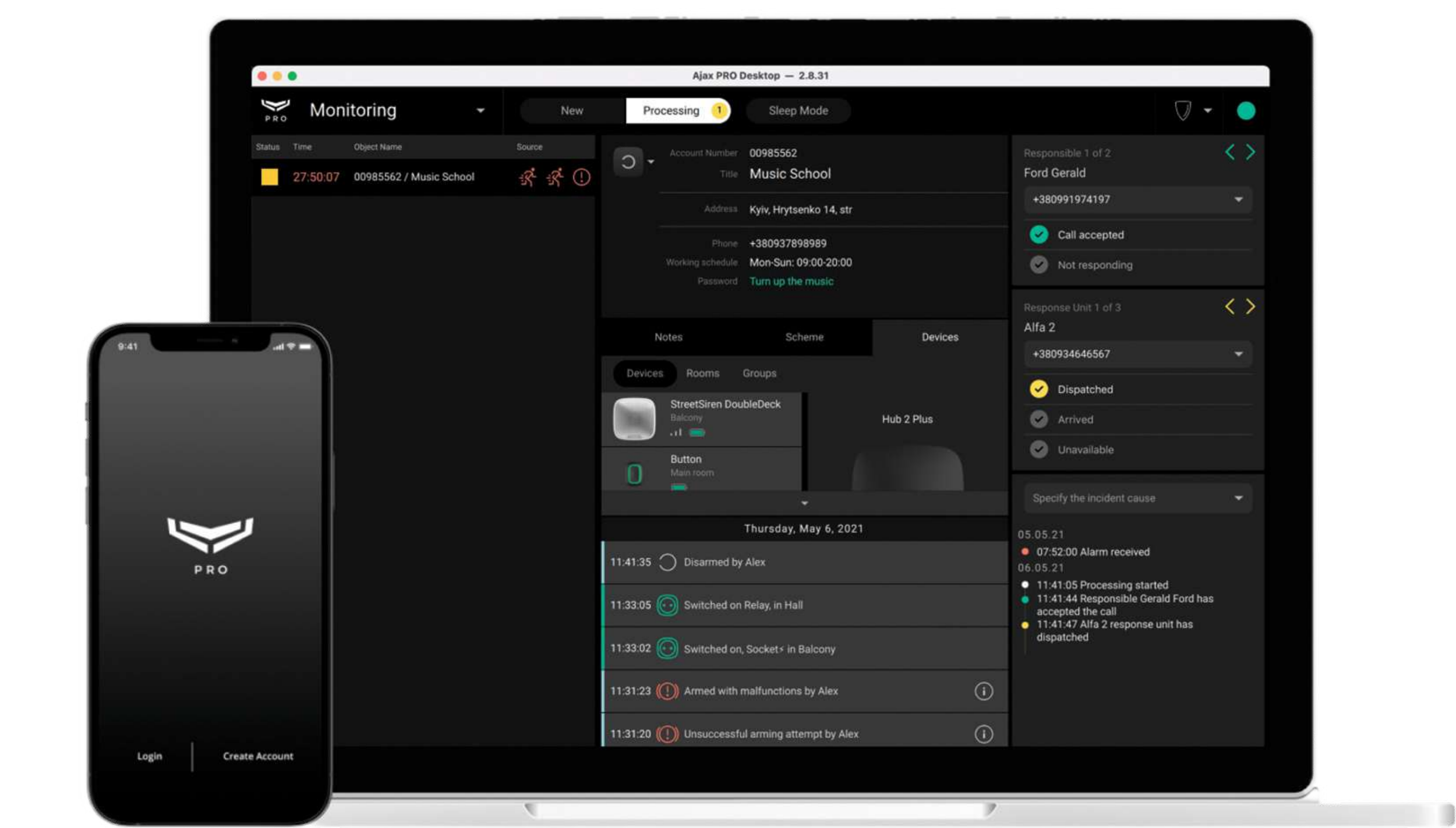
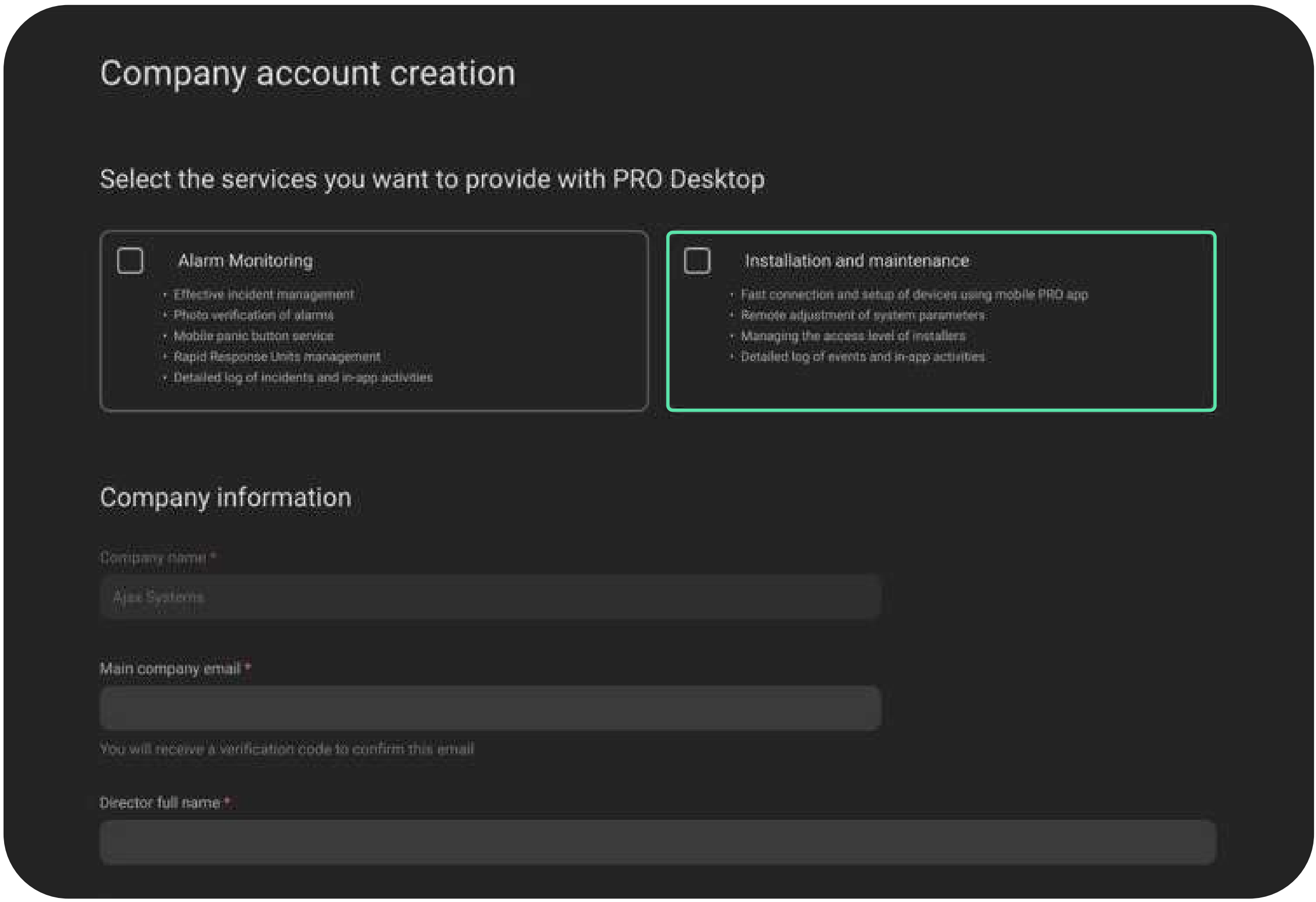
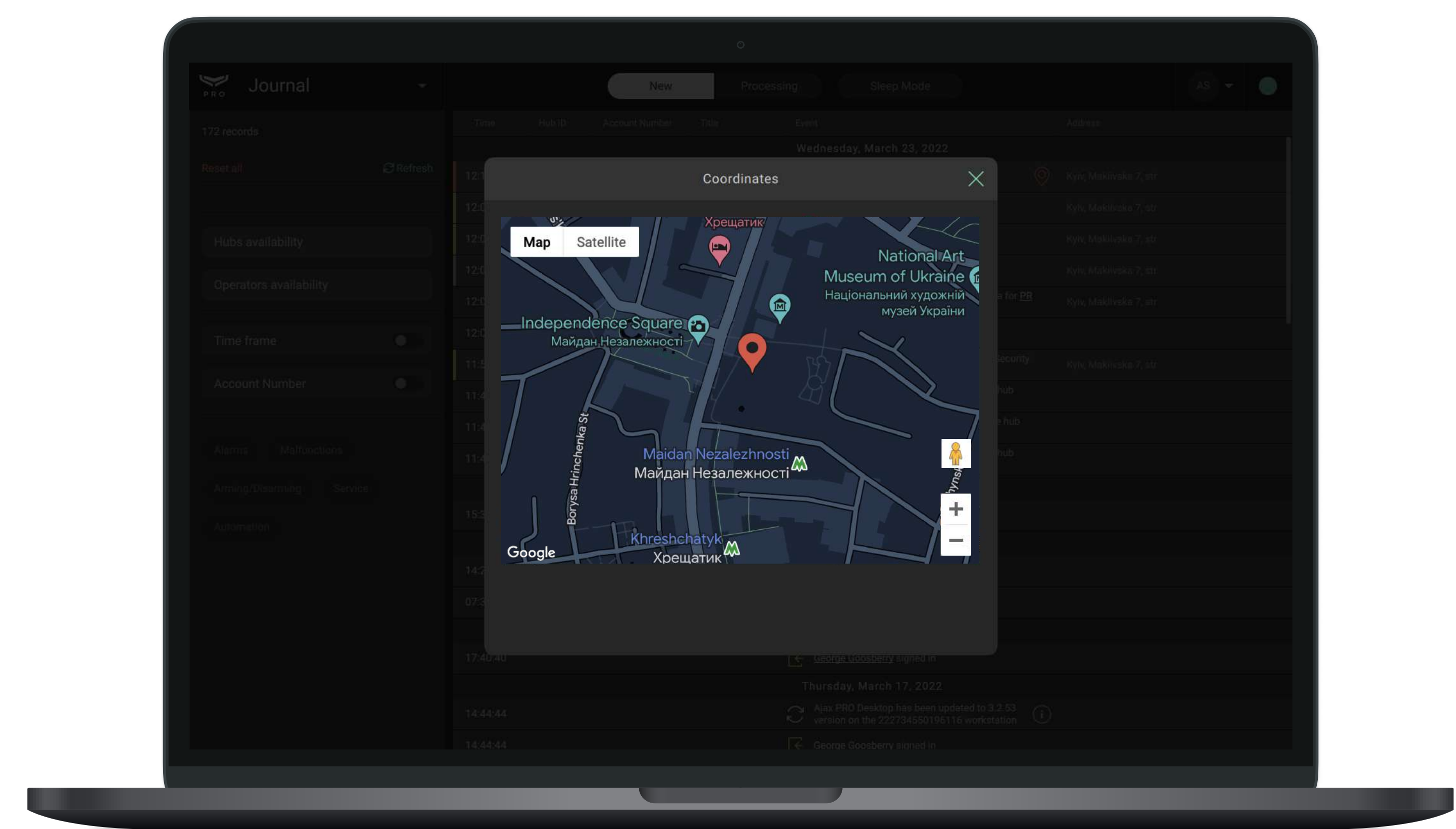


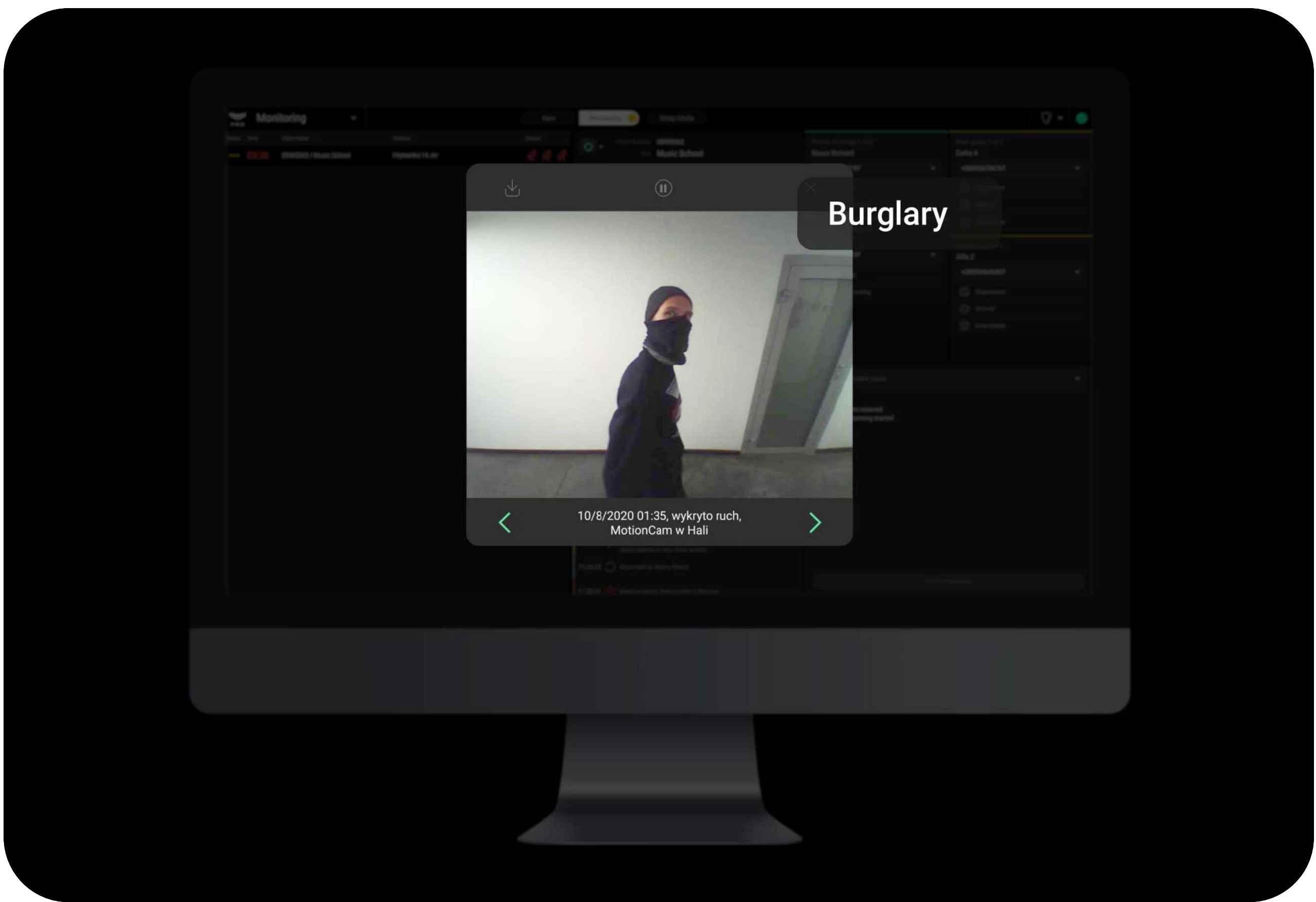
Photo verification

The operator receives the first photo from the scene within 9 seconds. A series of snapshots are combined into an animation for more information. Photo verification helps the security company decide whether to send a rapid response team to the facility. This reduces the number of unnecessary patrol dispatches and their cost.



Synchronization of system parameters with apps

When the security object is created, the entire Ajax security system configuration is automatically downloaded from the Ajax Cloud service. The monitoring station engineer does not waste time manually transferring device data—the risk of mechanical error is minimal. When a new device connects to the hub, it instantly appears in PRO Desktop and other Ajax apps.



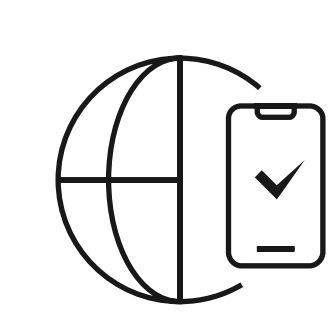


Panic button service

In danger, the user presses the panic button in the Ajax app, and the operator immediately sees his location. The function is available in PRO Desktop when the app is installed. This opens up another niche for security companies — the mobile panic button service.

Reliable cloud infrastructure

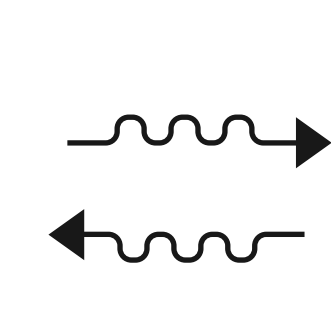
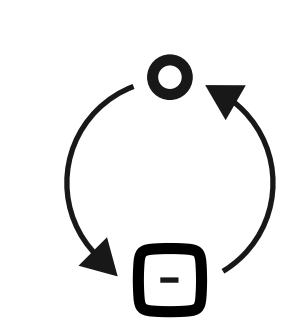
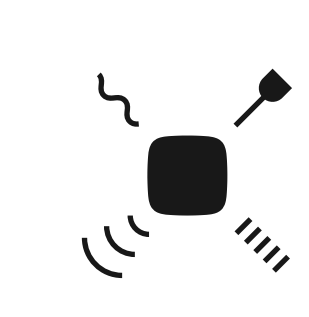
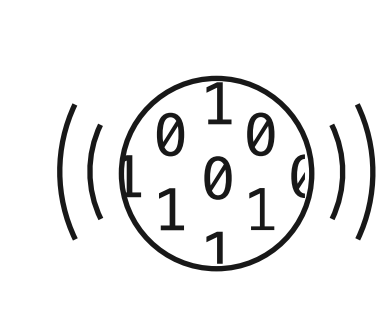
The app does not require a powerful computer, dedicated IP addresses, or system administrator. Calculations take place on the Ajax Cloud server, and all the data stored is encrypted.

Cloud servers are located in several data centres and have an intelligent load balancer. Therefore, growth from hundreds to tens of thousands of facilities will not require infrastructure change or the purchase of new equipment.

-  **99.995%**
Ajax Cloud server availability in 2021
-  **2 years**
detailed events archive
-  **24/7/365**
support in English and 5 more languages

Bank-level reliability

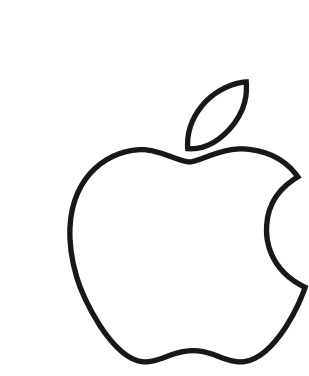
PRO Desktop needs 60 seconds to detect a loss of connection to one of the channels or the entire Ajax security system. If there is no connection with the detector, the notification will come after 36 seconds. This is possible due to the regular polling of devices by the hub. Data is protected from interception and sabotage: all information is transmitted using encrypted protocols.

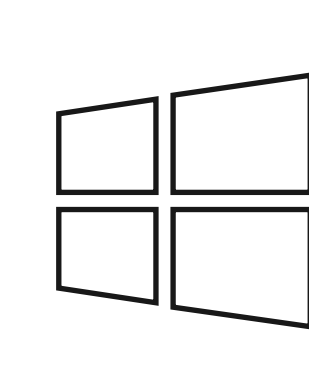
-  Hub polling interval from 10 seconds
-  Interval for polling devices by the hub from 12 seconds
-  Notifications about the loss of communication on one of the channels
-  Communication encryption

Minimum system requirements

	Windows	macOS
Operating system	64-bit or 32-bit Microsoft® Windows® 7/8/10	macOS® 10.13 (High Sierra)
Processor	Intel® Core™ i3 4130	Intel® Core™ i5 5th generation
Random access memory	8 GB	8 GB
Video card	Graphics driver that provides OpenGL 2.1 and higher	
Disk space	2 GB	2 GB
Screen resolution	1600x900	1440x900

Download PRO Desktop 3.2

 For macOS:
<https://app.ajax.systems/prodesktop/get-mac>

 For Windows:
<https://app.ajax.systems/prodesktop/get-windows>